



[First Name] [Last Name]

[Address 1] [Address 2]

[City], [State] [Zip]

Dear [First Name],

We have an important update about how you make payments on your Members 1st Credit Union accounts and loans.

As part of our system transition to Rogue Credit Union, the Members 1st web and pay-by-phone payment options will be unavailable after June 26, 2026. Please ensure you have a payment method in place before then.

Here are your payment options:

- Online Banking or Mobile App — Make payments anytime through online banking or the mobile app at m1cu.org.
- Call or Chat — Contact us and we'll process your payment over the phone at 800.303.3838 or online chat at m1cu.org/chat.
- In-Branch or Night Drop — Visit any location to pay with cash, check or card.
- Mail —

Before 6/22/26 send a check to:

Members 1st Credit Union
PO BOX 492395
Redding, CA 96003

After 6/22/26 send a check to:

Rogue Credit Union
PO BOX 4550
Medford, OR 97501

Need help getting set up? Give us a call at 800.303.3838, start a chat or stop by a branch — we're happy to walk you through it.

Thank you for being a loyal member!